

# **Amesbury RFC – Merchandising Manager**

## <u>Purpose</u>

To build and maintain relationships with suppliers, enabling the club to benefit from high quality products at reasonable prices to serve our member's needs.

## Key aspects of the role

# 1. Product Development and Sourcing

Develop a range of club-branded merchandise that appeals to members, supporters, and the wider community. Source high-quality products from suppliers, negotiating favourable terms and ensuring timely delivery.

## 2. Supplier Management

Build and maintain strong, long-term relationships with suppliers, acting as the primary point of contact.

## 3. Customer Service

Provide excellent customer service, ensuring members and supporters have a positive shopping experience. Handle customer inquiries, feedback, and complaints in a professional and timely manner.

#### Is this role for you?

Organised and numerate you will lead and manage our club's merchandising operations. Responsible for developing, sourcing, and selling a range of products that resonate with our members and supporters. This role involves inventory management, supplier negotiations, and driving sales through innovative marketing and promotions.

#### This is non-paid volunteer role

#### Next Steps

To find out more about this role, please contact the Club Volunteer Coordinator, David Gates, via <u>amesburyrfc.volunteermanager@gmail.com</u> Closing Date: 30 June 2025